­Zaid Albirawi

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**Objective**

A Computer Scientist position with Microsoft Corporation where I can use organizational skills, software and hardware knowledge in electronics and education in Computer Science, Computer Systems and Game Development to help company development and build on the graphical interface operating system, Windows.

**Qualifications**

* Responsible and eager to learn.
* Hardworking, honest and trustworthy.
* Great organizational skills.
* Knowledgeable with Microsoft Office, Adobe and Windows programs.
* Ability to perform software repair and data retrieval tasks on computers.
* Multilingual: English and Arabic.

**Experience**

Porter Best Western Lamplighter Inn, 2012

* Organized and planed different events such as, business conference events and weddings, providing the customers with the traditional Best Western excellent customer service.

Technician Daisy Point Incorporated, 2011

* Sat-up, troubleshot, and organized the store’s wireless network resulting in an improved customer satisfaction and enhanced transaction process through the debit machines.

Technician Dollarena Plus, 2010

* Installed, monitored and maintained the store’s security surveillance system contributing to a decrease in the damaged/lost products and a lower store insurance rate.

**Education and Trainings**

Bachelor of Computer Science Western University Ontario – in progress

(Honors Specialization in Computer Science)

(Honors Specialization in Computer Systems)

(Minor in Game Development)

WHMIS Best Western Lamplighter Inn, 2012

Smart Serve Best Western Lamplighter Inn, 2012

AODA and Best Western I Care Customer Service Training Best Western Lamplighter Inn, 2012

YMAP Integration and Leadership program YMCA, 2010

**Activities/Interests**

Soccer, basketball, beach volleyball, skiing, and gaming.